

## 2021-2024 Equity, Diversity, and Inclusion Action Plan Updated: 24/11/22

asks	Key Team Members	Projected completion
15K5	Rey Team Members	Date/Status
Demonstrating our commitment to inclusion and diversifying our workforce and	SLT, DR, All	Complete
governance		
<ul> <li>Vison- being an inclusive cultural organisation</li> </ul>		
<ul> <li>Signing up to the Black Lives in Music Charter</li> </ul>	LM	Complete
<ul> <li>Committing to the Talk into Action Music Mark pledge</li> </ul>	HW	Complete
<ul> <li>Publicising our pledges and commitments so we can be held accountable</li> </ul>	RC, DR, HW	Ongoing
<ul> <li>Building Inclusion page of website</li> </ul>	HW	February 11 <sup>th</sup> 2022
<ul> <li>Tweeting about BLiM and Talk into Action</li> </ul>	HW & RC	February 11 <sup>th</sup>
Ensure all trustees are on board with diversification and why it is important	HW, EW, Edward Hickman	Complete December 21
Recruiting Trustees		
Conduct a skills audit of current trustees	HW,EW,	May 2022
<ul> <li>Reviewing and rewriting trustee recruitment documents</li> </ul>	HW, EW, EH	Complete June 2022
<ul> <li>Advertising with a strong and explicit diversity statement</li> </ul>	HW, DR	Compete August 2022
<ul> <li>Working with external and internal allies to advertise and recruit trustees. Not</li> </ul>	HW, EW, Edward Hickman	Complete August 2022
limited to:		
Black Lives in Music		
<ul> <li>MMF EDI Working Group</li> </ul>		
Music Mark- Sam Stimpson		
<ul> <li>London Boroughs of Merton and Community organisations</li> </ul>		
<ul> <li>Include a member of the Global Majority on the recruitment/interview panel</li> </ul>	EW, Edward Hickman	Decided unnecessary by Chair of Truster
Interview questions and assessment are designed to be inclusive and unbiased	HW, EW, Edward Hickman	September 2022 Autumn 2022
Working with existing trustees to ensure full integration into the board and	EW, Edward Hickman	Autumn 2022
meaningful roles for new trustees.		October 2022
Assign each trustee a contact and area within the organisation	EW, Edward Hickman	
Meet to outline onboarding process	EW	Spring 2023
<ul> <li>Monitor trustee turnover and advertise as necessary</li> </ul>	HW	Ongoing



Objective: Establish a robust, clearly documented, and embedded policy and set of procedures that actively aim to improve the diversity of the workforce.

KPI: Policy, procedures and staff handbook are on website and all core team members know where to find and how to use them. The pool of applicants we are accessing during team recruitment has significantly improved.

Tasks	Key Team Members	Projected completion Date/Status
Write and ratify a formal Diversity & Inclusion Policy and Action Plan.		
<ul> <li>Finish writing the EDI Policy and Action Plan. Share with SLT and EDI Working Party for feedback</li> </ul>	HW	July 2022
Receive feedback from Black Lives in Music	HW	Spring 2
Receive feedback from Core team	HW	March 30 <sup>th</sup> 2022
<ul> <li>Receive feedback from Changing Tracks, Music Mark, Black Lives in Music and other external organisations leading in this area</li> </ul>	HW	July 2022
Communicate to Tutor Workforce	DR	September 2022
Send via email	HW	September 2022
Discuss in tutor conference	1100	Ochtember 2022
Create an inclusive workplace environment for all team members.	Everyone	Ongoing
Transparency and self-accountability are understood as key values across the	Everyone	Chigoling
organisation  Organisational structure, working practices and perks are outlined in a Core  Team Handbook	DR, EW	Summer 2
	DR, EW	Ongoing
<ul> <li>Staff are proactively informed about reasonable adjustments</li> <li>Contracts are established for new hires and compliant with updates to the Employee Rights Act</li> </ul>	SLT	March 2022
Staff receive regular support and supervision which includes support for wellbeing	SLT	Ongoing
Appraisals happen and develop individual development plans with staff who	EW	Spring 2023
can access external opportunities to support their professional development.	SLT	TBD
<ul> <li>In work mentoring, coaching, and networking is available and widely offered</li> </ul>		
<ul> <li>Decide on next steps to monitor/document this</li> <li>Core team Satisfaction and Engagement are regularly monitored, and data is acted</li> </ul>	HW	Ongoing



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upon		HW	D 1 0004
0	Establish a baseline with Autumn 2021 Satisfaction, Engagement Survey	HW, EW	December 2021
	<ul> <li>Results are presented to SLT</li> </ul>		7 January 2022
	<ul> <li>Time for reflection and planning is scheduled in response to the</li> </ul>	HW EW	12 January 2022
	results	Everyone	
	<ul> <li>Reflect on findings with the wider core team</li> </ul>	Everyone	Spring and summer 2022
	<ul> <li>Work life balance and growing professionally</li> </ul>		2 February 2022
	<ul> <li>Discrepancy between colleagues and managers</li> </ul>	HW	Spring 2
	valuing opinions	HW ER	
0	Run and analyse Spring SEW Survey	HW	Summer 2022
	<ul> <li>Discuss findings in Team meetings</li> </ul>	EW	Summer 2022
0	Run Sumer 2022 SEW survey	HW	July 2022
	<ul> <li>Core team contributes to the writing of a wellbeing policy</li> </ul>	Everyone	TBD
0	Complete 2021-22 SEW survey report	HW	September 2022
	<ul> <li>Discuss findings at SLT EDI Meeting</li> </ul>	SLT, HW	October 2022
	Report on status of team feedback ideas	SLT	November 2022
	<ul> <li>Discuss findings at Middle Leadership Meeting</li> </ul>	SLT, HW	November 20222
0	SEW surveys to take place at the end of each term moving forward	HW	Ongoing
0	Review onboarding procedures for new staff with inclusion at the forefront of	HW, EW, DR	April 2022
	the reflection process		
Clarify the c	urrent picture relating to D&I at all levels of the organisation, in line with		
	ments via a comprehensive data audit.		
0		HW, DR	September 2021
	important to members at all levels of the organisation		
0	Complete ACE data return	HW, DR, EW	October 2021
0	Analyse and write Workforce Diversity Report	HW	December 2021
	<ul> <li>Distribute report to core team, trustees, SLT, EDI working group for</li> </ul>	HW	Summer 2022
	feedback		
0	Launch and publicise 2022 Workforce Diversity Survey	HW DR	September 2022
0	Complete ACE Data Return	HW, DR, EW	October 2022
0	Publish the 2022 Workforce Diversity Report	HW	January 2023
_	Team Member in line with inclusive best practice	SLT, HW	March/April 2022
	an inclusive job/role description		-
0	Be clear on the qualities of the person being recruited and design interview	HW, SLT	June 2022



questions for these qualities so we can recruit for potential rather than	DR	January 2022
experience.  Share with allies (BLiM) for feedback on role description and general strategy  Advertise in non-traditional as well as expected spaces	HW, SLT HW	April 2022 January 2022
<ul> <li>Community groups, Black Lives in Music, Music Mark, Music Jobs</li> <li>Prepare and plan recruitment processes</li> <li>Redacted CVs monitored by a team member who is not part of the interview</li> </ul>	Everyone LM	March/April 2022 April 2022
process     Design the interview process to be equitable and neutralise the potential for bias	HW	April 2022
<ul> <li>wherever possible.</li> <li>Before interviews, refresh all panellists on interview/employment questions best</li> </ul>	HW	April 2022
practice  Include a member of the Global Majority on the interview panel	DR, HW, EW	Summer 2021
Review and update inclusive hiring practices and policy     Develop an inclusive tutor job description to be advertised alongside all roles based      The Changing Tracks Netting of Warding Chause.	DR, HW	Summer 2021
<ul> <li>on the Changing Tracks National Working Group</li> <li>Ensure that the job description is advertised with all roles</li> <li>Establish a diversity recruitment statement to be clearly incorporated into the 'work</li> </ul>	DR, HW, DR, HW, CLT	Ongoing Spring 2021
with us' section of the website <ul><li>Update/strengthen the statement</li></ul> <li>Experiment with anonymised tutor recruitment</li>	HW DR HW DR	Spring 2022 Spring 2021
Reflect on anonymised recruitment and next steps  Communications Policy		Autumn 2021 (capacity issue), Rescheduled to Autumn 2022
<ul> <li>Ensure Website has diverse and recent images updated a minimum of once a term</li> <li>Celebrate a diverse range of holidays and heritage months internally and in external communications</li> </ul>	RC HW, RC	Ongoing Ongoing
<ul> <li>Black History Month 2021</li> <li>International Women's Day 2022</li> <li>Asian History Month 2022</li> </ul>	HW, RC HW RC HW RC	October 2021 March 2022 June/July 2022 (Covid related capacity)
<ul> <li>Create a celebration plan and timeline for 2022-23</li> <li>Work toward full website accessibility</li> <li>All videos are published accessibly with voiceovers and subtitles</li> </ul>	RC DR RC, AS	Ongoing August 2024 Ongoing



•	A wide variety of skin tones are used in social media posts	RC, DR	Ongoing
•	Review Inclusive Communications plans and possible policy for 2022-23	HW, RC, DR	Ongoing

Objective: Have a well-established and thriving Youth Council that is actively and authentically involved in decision making.

KPI: Youth Councillor membership is stable and representative of the young people we work with. Youth councillors are involved in decision making with Core team, SLT and Trustees.

Establish a Youth Voice panel ('Speak Up') and ensure meaningful youth contribution to planning and delivery.  Recruit Youth Council Members Attend Sound connections, Essential Youth Voice Training Course Run Youth Council Meetings and oversee the SpeakUp! Creative project delivery  Deliver SpeakUp! Youth Council Creative Project Partner with Youth Council as co-researchers to commission a consultation targeting students we don't already engage with Commission and run Music Centre Student Survey Integrate Youth Council Involvement with wider core team and Trustees Invite SLT and Trustees to meet and present to Youth Councillors Invite Councillors to Trustee meeting  Recruit new councillors Develop Hub wide Environmental Strategy  HW  Cotober 2021  November 2021  HW, GB HW, GB HW, GB, MG  April 2022  PAPIL 2022  HW, GB, MG Youth Council HW, GB, MG Youth Council HW, GB, MG Youth Council HW, GB, SLT, Trustees HW GB EW Ro Maybury EW Trustees SLT HW, GB, Youth Council	Tasks	Key Team Members	Projected completion Date/Status
	to planning and delivery.  Recruit Youth Council Members Attend Sound connections, Essential Youth Voice Training Course Run Youth Council Meetings and oversee the SpeakUp! Creative project delivery  Deliver SpeakUp! Youth Council Creative Project Partner with Youth Council as co-researchers to commission a consultation targeting students we don't already engage with Commission and run Music Centre Student Survey Integrate Youth Council Involvement with wider core team and Trustees Invite SLT and Trustees to meet and present to Youth Councillors Write Youth Council into Hub ToR Invite Councillors to Trustee meeting Recruit new councillors	HW, GB HW, GB HW, GB, MG HW, GB, MG Youth Council HW, GB, SLT, Trustees HW GB EW Ro Maybury EW Trustees SLT HW, GB, Youth Council	November 2021 Ongoing  April 2022 2022-2023  December 2022 Ongoing June 2022 Summer 2022 March 2023 January 2023

Objective: Have an articulated strategy for addressing areas of participant underrepresentation.



KPI: Significant progress toward the profile of the young people we work with matching that of the London Borough of Merton.		
Tasks	Key Team Members	Projected completion Date/Status
Have a consistent series of annual data relating to the demography of the young people MMF engages with.		
Review data capture capabilities and processes for participants	HW, DR	Spring Term 2022
<ul> <li>Compare and decide on Speed Admin v. Paritor 5</li> </ul>	DR, LM	April 2022
Design and agree on a strategy for updating and capturing participant data	HW, DR	Spring Term 2022
Integrate into new admin software	DR	Summer Term 2022
Publish biannual reports on the demography of students	HW	Ongoing
<ul> <li>Discuss at SLT level</li> </ul>	SLT HW	November 2022
<ul> <li>Discuss with EDI Working Group</li> </ul>	HW, EDI Working Group	December 2022
Increase representation in and work toward decolonising the musical curriculum		
<ul> <li>Monitor levels of representation in the programme of every public performance.</li> </ul>	HW, MG	Ongoing
Updated at minimum half termly.		
<ul> <li>Agree goals for levels of representation in every concert programme</li> </ul>	MG, HW	Autumn 2022
<ul> <li>Produce and publicise an annual report in Autumn Term of each year to hold MMF to account</li> </ul>	HW, MG	September 2022
Establish new procedure and method for capturing repertoire	MG	Autumn 2022
Increase workforce awareness of and confidence in the language and ideas		
surrounding best practice in diversity and inclusion		
Develop an ongoing calendar of EDI training and development for core team	HW	Ongoing
<ul> <li>Inset Day, workshop covering the language and Ideas of EDI</li> </ul>	HW	Complete Sept 1, 2021
<ul> <li>Establish EDI library</li> </ul>	HW	Complete Sept 1, 2021
<ul> <li>Monitor usage and update as necessary</li> </ul>	HW	Ongoing,
<ul> <li>Inset Day workshop covering intersectionality, prejudice, and power</li> </ul>	HW	Complete Jan 5, 2022
<ul> <li>Continue the conversation with in-person activity on</li> </ul>	HW	September 2022
intersectionality/power and decolonisation	EW	November 2022
<ul> <li>Admin Team Training on Additional Needs Language and ideas</li> </ul>	HW, SLT	
<ul> <li>Communicate the importance of personal work on MMF's EDI journey</li> </ul>	HW	Ongoing Ongoing
<ul> <li>Combine MMF resource sheet with Talk into Action</li> </ul>	DR HW	Core Team overloaded with Teams
<ul><li>Establish a Teams channel for recommendations and discussion</li></ul>	אוואא	The state of the s

Establish a Teams channel for recommendations and discussion



0	Establish EDI next step/goal for each core team member as part of structured	DR, EW	Ongoing
	CPD		
	<ul> <li>Facilitate regular updating of the goals with documented reflection</li> </ul>	DR, HW?	TBD
	<ul> <li>Schedule Antiracism training and reflection with external provider</li> </ul>	HW DR	Spring 2023
	<ul> <li>Schedule Gender Diversity Training for Core Team</li> </ul>	HW	Spring 2023
<ul><li>Develo</li></ul>	op confidence with the ideas of inclusion throughout the tutor team	HW	Ongoing
0	Tutor Conference	HW DR	September 17 2021
0	Produce a guide to inclusion in the instrumental or singing lesson	HW, RC, LL	Complete Jan 2022
	<ul> <li>Distribute guide to tutor team and post on website</li> </ul>	DR	Complete February 2022
0	Establish a calendar of CPD focusing on additional needs	EW, FG, HW	March 2023
0	Incorporate Inclusion into lesson observations/quality assurance practice	HW, FG	Ongoing
	<ul> <li>Get feedback from lesson observation working group</li> </ul>	FG	Autumn 2022
	<ul> <li>Ensure CLT is clear on how to implement new lesson observation</li> </ul>	FG	Spring 2023
	procedures, inclusion guide sent with every observation information		
	pack.		
Expand into	new genres and areas of activity. Set up Music Tech suite and building at		
Soundwave.			
0	Complete necessary agreements with Wimbledon College and The Sherwood	DR	Autumn 1, 2021
	regarding rental arrangements.		
0	Recruit Music Production / DJ / Turntablist tutor for Soundwave and establish	HW, DR	Autumn 1, 2021
	availability to identify session day.		
0	IT infrastructure install: electrics, internet, switch, port etc.	DR	Autumn 1, 2021
0	Decide upon and procure Music Tech equipment	DR	Autumn 1, 2021
0	Build webpage for Soundwave and associated digital content	RC	Autumn 1, 2021
0	Coordinate with Sherwood to establish timeline for end of building works and	DR, HW	March 16 2022
	deep clean		
<ul> <li>Delive</li> </ul>	r Provision		
0	Promote sessions	DR, RC	Ongoing
	<ul> <li>Free evening taster sessions</li> </ul>	DR, HW,	December 2021
	<ul> <li>Follow up with potential pupils/families</li> </ul>	DR	March 2022
0	Create online sign up at new Large Group rate	RC	Autumn 2, 2021
0	Run Sherwood Pilot Project	DR, HW	December 2021
	<ul> <li>Follow up with interested students' parents/carers</li> </ul>	DR	March 2022
0	Recruit new Music Production/ DJ/ Turntablism Tutor after previous Tutor's	DR, HW	March 2022



withdrawal	I	
	DR	March 18 2022
o monitor uptake and begin lessons	HW	
Observe lessons for quality assurance purposes	DR	July 2022 Summer 2022
<ul> <li>Look at opportunities to increase activity delivery on the day of music production/DJ</li> </ul>	DR	Summer 2022
lessons.	DR	Neverther 2022
Meet with external funders and agree financial commitments  Output  Outpu		November 2022
<ul> <li>Publicise provision with East Mitcham Cluster Schools</li> </ul>	DR HW	November 2022
<ul> <li>Sign-up new students and build registers</li> </ul>	LW	December 2022
Recruit a new Steward to support delivery at Soundwave – advertise within the local /	DR	No longer necessary
school community.		
Participate in Changing Track's Nurture Group Study	LDAZ	0-1-10001
<ul> <li>Establish a school, tutor, and cohort to participate in activity</li> </ul>	HW Cally Higher	October 2021
<ul> <li>Tutor and Project Leader attend trauma informed training</li> </ul>	HW, Sally Hickson	October 2021
<ul> <li>Tutor and Project Leader attend regular Changing Tracks critical reflection group</li> </ul>	HW, Sally Hickson	March 2022
Project delivery of nurture group	HW	March 2022
<ul> <li>Session observation is completed</li> </ul>	HW	February 2022
<ul> <li>Budget is updated and monitored</li> </ul>	HW	April 2022
Reporting is completed and returned to Changing Tracks	HW, Sally Hickson	March 31, 2022
<ul> <li>Nurture groups are included in the 2022 Offer to schools</li> </ul>	HW	March 2022
Project Reflection takes place and next steps are planned	HW, DR	April/May 2022
Run nurture group at MA Primary School focused on KS1	HW, SLT	Summer 2022
Roll out nurture groups to turntablism in Mitcham schools	MG HW	Autumn 2021Spring 2023
Design a project around Female Composers and Gender Non-conforming composers	DR	Spring 2023
for 2024 Royal Albert Hall		
Establish Partnership and Project Idea	l HW	October 2021
<ul> <li>Initial collaboration meeting with Lifting Limits</li> </ul>	HW, SB	November 2021
<ul> <li>Brainstorm project proposal</li> </ul>	HW, SB	January 2021
<ul> <li>Present proposal to Lifting Limits. Agree a potential timeline</li> </ul>	SB	Spring 2023
Write Project Proposal/Funding Bid	HW, SB	Summer 1 2022 no longer needed
<ul> <li>Gauge interest with an initial meeting of secondary Music Heads</li> </ul>	HW, SB	Ongoing
<ul> <li>Gather information on commissioning costs</li> </ul>	MG	November
<ul> <li>Check in with Lifting Limits, update timeline</li> </ul>	SB HW	Spring 2023
Project Details Finalised	SB, HW	Summer 2023
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<ul> <li>Pieces are commissioned</li> <li>Launch and develop Amplifying Change</li> <li>Establish the premise and mission of the project with EDI Working Group</li> <li>Launch for Black History Month</li> <li>Discuss future aspirations with EDI Working Group</li> <li>Commission music teachers to write additional content</li> <li>Develop an articulated strategy around Additional Needs</li> <li>Coordinate the projects and provision currently in places</li> <li>Establish an additional needs page on websites         <ul> <li>Write an additional needs FAQ</li> </ul> </li> <li>Have physical accessibility of music centre audited</li> </ul>	MG,SB  HW EDI Working Group RC HW HW EDI Working Group HW  DR RC MG HW LW HW	August 2022 October 2022 December 2022 January 2023  Autumn 2022 Autumn 2022/Spring 2023 November 2022 January 2023
<ul> <li>Write an additional needs FAQ</li> </ul>	MG HW	November 2022